

# **Process Workouts**

If you're like us, you put the customer at the heart of everything you do. You're always looking for ways to deliver better customer service. At The Third Floor we start by making sure your processes are fit for purpose. Our practical approach to process improvement will help you find a better way. Our process improvement specialists work with your team to quickly identify and improve those processes slowing your business down.

We have the following turnkey, fixed price solutions available:

### **Process Mapping**

Our Process Mapping workout will document your challenging process, your desired objectives and provide you with a structured path to measurably improved results.

A quick and painless intervention, in a series of two workshops we will give you a visual and easily communicated way forward for new processes or those that just don't seem to be working right now.

1-2 Weeks

under \$8,000

### **Visual Management Board**

Know where you're at! Being able to visualise your projects and their current status is crucial to effective management and overall success.

Our visual management board gives you a process and the supporting tools to ensure you know exactly how your projects are tracking in terms of resources, KPIs and delivery.

<1 Week

under \$7,000

#### **Process Workshop**

This highly focused workshop is the perfect disruptive tool to identify improvements to a process that is just not working the way it should.

Take one day out with your team to resolve that one process that will improve the way you work.

<1 Week

under \$4,000

## The 5'S' Challenge

This quick, fun, team-building exercise will introduce your team to the discipline of process improvement.

By concentrating on one key process in your business, teams learn to assess and improve the way they do their work. This exercise introduces your team to the concept of continuous improvement and will also lower your Workplace Health & Safety risk.

<1 Week

under \$5,000

Talk to us about your specific process needs and if one of our solutions isn't right, we can tailor a process workout specifically for you.

